



November 3rd and 4th, 2020

Hearing Your Voices

**A Virtual Conference on Compassion and Technology
for Patients, Family and Caregivers**

Tuesday November 3rd, 2020

TIME	SESSION TITLE AND MODERATOR	SPEAKERS
11:00am – 12:30pm EDT	<p>Opening Remarks</p> <p>Session One Part A “Hearing Your Voices”, The Power of Lived Experience Moderator: Maggie Keresteci, ED CAHSPR</p> <p>Description: Data, technology & digital health are evolving at a rapid pace across the Canadian healthcare landscape. Partnership and collaboration with patients and caregivers with lived experience will be essential to ensure the foundation of a compassionate digital healthcare system is based on the principles of person centred / partnered care. Leading patient / caregiver partners share their lived experience, insights and expert advice on the challenges and opportunities of digital health.</p> <p>Session One Part B “What You Told Us” A summary of pre-conference conversations and Q&A (20min)</p>	<p>Gail Paech, CEO AMS Healthcare</p> <p>Panelists</p> <p>Denise McCuaig (BC) is an accomplished Métis woman with an excellent knowledge and background in Aboriginal health and mental health and addictions. Served as Indigenous Advisor on Aboriginal mental health and addictions through a number of boards and committees.</p> <p>Robin McGee (NS), palliative cancer patient, author, speaker, active patient partner, advocate for patient access to health information</p> <p>Claire Dawe-McCord (ON), young patient with chronic illness, former ON Minister’s PFAC member, co-chair of Ontario pediatric Ontario Health Team (led by CHEO), student, active patient partner, lived experience with peds to adult transition and challenges for patients re: digital health</p> <p>Speakers Carole Ann Alloway (ON) Co-founder, Family Caregivers Voice Jocelyn Bennett (ON) Director, AMS Healthcare</p>

TIME	SESSION TITLE AND MODERATOR	SPEAKERS
2:00pm – 3:30pm EDT	<p>“Is Technology Truly A Solution?”</p> <p>Technology is often looked to as essential to the evolution of health and healthcare. This discussion will explore where technology may be the solution, but not the only solution – as well as where low-tech options might serve patients, caregivers and their healthcare partners more readily.</p> <p>Moderator: Amy Coupal, CEO Ontario Caregivers Organization</p>	<p>Fraser Ratchford, (ON) Senior Director at Canada Health Infoway</p> <p>Anna Foat, (ON) Director of Digital Transformation, SunLife Financial, Caregiver</p> <p>Carol Ann Alloway, (ON) Co-founder, Family Caregivers Voice, international speaker, working with HQO, Change Foundation, and Ontario Caregiver Organization.</p> <p>Ewan Affleck (NWT) Senior Medical Advisor - Health Informatics, College of Physicians & Surgeons of Alberta, Family Physician</p> <p>Maurine Parzen, (ON) Caregiver, nurse, educator and researcher with interest in the use of technology in sustaining the caregiver role of older adults and quality of life for PSWs.</p>

Wednesday November 4th, 2020

TIME	SESSION TITLE AND MODERATOR	SPEAKERS
11:00am – 12:30pm EDT	<p>“Digital Health: How Do We Get There Together?”</p> <p>Moderator: Julie Drury, Strategic Lead, CFHI</p> <p>As digital health, AI, virtual care, digital health information and data evolve, so must the relationship with patients and their health care providers, teams and the organizations that offer care. Concerns have been raised about equity in access to digital health and care, and ensuring patients, physicians and healthcare providers are supported to partner in care together. This panel will explore the challenges and barriers and will provide insight and expertise on drivers and solutions.</p>	<p>Dominik Nowak (ON) Family Physician, Faculty at the University of Toronto, and Chair of the TELUS Medical Advisory Council</p> <p>Melissa Ngo (ON) Caregiver and Family Support Specialist, Holland Bloorview</p> <p>Alika Lafontaine (AB) Anesthesiologist, Associate Medical Director, Indigenous Health (North Zone – Alberta Health Services)</p> <p>PJ Mireault (ON), caregiver, founder of Patient Critical Co-op, digital health / virtual care</p> <p>Laura Williams (ON) Caregiver and Patient Advisor</p>

TIME	SESSION TITLE AND MODERATOR	SPEAKERS
2:00pm – 3:30pm EDT	<p>Session Four Panel: “How Do We Make It Happen” This panel will focus on system level leadership and the actions required to advance a compassionate, digitally and AI enabled healthcare system. We will consider the supports patients and caregivers need to fully engage with digital health technologies; the supports providers need and how do we prepare them for digital health technologies; and the leadership to help us realize the future.</p> <p>Moderator: Brian Hodges, Executive-Vice President Education and Chief Medical Officer, UHN, AMS Healthcare Strategic Advisor</p>	<p>Susan Fitzpatrick (ON) Former: Associate Deputy Minister Ontario MOH, Interim Chief Executive Officer of Ontario Health</p> <p>Sandy Buchman, (ON) Past President, Canadian Medical Association, Freeman Family Chair in Palliative Care, North York General Hospital</p> <p>Alies Maybee (ON) patient advisor, notably in health research, Patient and Family Advisor and co-chair of the Community Engagement Council at St. Joseph's Health Centre</p> <p>Heather Thiessen (SK) patient advisor, Surveyor with HSO.</p> <p>Roberta Timothy (ON) Assistant Professor, UofT, researching the impact of COVID19 on racialized communities and biases in the healthcare system.</p>

Advisory Planning Committee:

Carole Ann Alloway, Caregiver

Heather Thiessen, Patient Advisor

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